

Maintenance and Repair for Design Services  
April and May 2002\*

Qwest Disputes for April and May

State	% Disputed of Total Maintenance/Repair Charges Billed
Arizona	28%
Colorado	25%
Minnesota	24%
Oregon	89%
Utah	14%
Washington	14%
Total	26%

Qwest Disputes for April

State	% Disputed of Total Maintenance/Repair Charges Billed
Arizona	19%
Colorado	27%
Minnesota	13%
Oregon	100%
Utah	21%
Washington	21%
Total	22%

Qwest Disputes for May

State	% Disputed of Total Maintenance/Repair Charges Billed
Arizona	36%
Colorado	23%
Minnesota	59%
Oregon	89%
Utah	12%
Washington	12%
Total	29%

\*Most recent data analyzed. Eschelon had to request needed circuit identification information for this time period from Qwest. Eschelon is also reviewing June and July 2002 data (the most recent sent by Qwest to date), but review is very resource intensive.